

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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|--------------------------------|---|----------------------------------|
| In re Application of: | : | Before the Examiner: |
| Crawford et al. | : | Miller, Alan S. |
| | : | |
| Serial No.: 10/782,645 | : | Group Art Unit: 3624 |
| | : | |
| Filing Date: February 19, 2004 | : | |
| | : | |
| Title: RANKING SOFTWARE | : | IBM Corporation |
| PRODUCT REQUIREMENTS | : | Dept. T81/Bldg. 503 |
| USING CUSTOMER INTEREST | : | P.O. Box 12915 |
| CATEGORIES AND SUPPLIER | : | 3039 Cornwallis Road |
| METRICS | : | Research Triangle Park, NC 27709 |

REPLY UNDER 37 C.F.R. §1.111

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action having a mailing date of May 29, 2009, having a three-month shortened statutory period for response set to expire on August 29, 2009, please reconsider the rejections of the claims in view of the following amendments and remarks:

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 6 of this paper.